



Data Subject Contact Form

Privacy Notice

Your privacy is important to us and Ferring is committed to ensuring our data protection practices adhere to applicable data protection laws and regulations. This Privacy Notice will provide information about how any personal data collected in the course of completing the Data Subject Contact Form will be processed and protected.

Ferring Pharmaceuticals Inc. is the data controller and the contact details of the Headquarters are:

FERRING PHARMACEUTICALS INC.
100 INTERPACE PARKWAY
PARSIPPANY, NJ 07054
TEL: 973-796-1600

All personal data collected in the course of completing and submitting the Data Subject Contact Form will be collected, processed and held on the Ethicspoint secure server by NAVEX Global, as data processor, on behalf of and under the instruction of Ferring, as data controller.

This privacy notice applies only to the protection of your personal data as it relates to Ferring, as data controller. Information about the security measures which NAVEX Global, as data processor, will take to protect your personal data can be found in the Privacy Statement issued by Navex Global at the foot of the Data Subject Contact Form.

1. Personal data collected when submitting the Data Subject Contact Form

1.1 Reporting a data incident or suspected personal data breach

If you are a Ferring employee, the personal data you enter in the course of submitting this form will be data which Ferring already holds and will allow Ferring to be able to contact you quickly to investigate the report of a data incident or suspected personal data breach.

If you are an external party, Ferring will collect your name and contact details such as address, email address and phone number. The purpose of collecting this personal data is to allow Ferring to contact you to investigate the data incident or suspected personal data breach you are reporting. The legal basis for collecting this data is that it is necessary for our legitimate interest in investigating the reported incident immediately to ensure the risk is minimized, and that we can meet our legal obligations to notify an authority, when necessary, within the applicable time limit.

1.2 Submitting a request to exercise your rights as a data subject.

If you submit a request to exercise your rights as a data subject, we will only collect the minimum personal data necessary to assess and potentially fulfill your request. If you request a copy of the personal data we hold about you, it may be necessary that we verify your identity to ensure that we only share the data requested with the data subject requesting it. You may therefore be asked to provide a document to prove your identity.

Photographs on this ID document may be redacted to minimize the personal data collected for this purpose. The personal data we collect is proportionate to the purpose of verifying your identity and shall be retained no longer than is necessary to confirm your identity, therefore ensuring any personal data released is provided to the correct individual. The legal basis for collecting this data is the legitimate interest Ferring has in ensuring we only release personal data to the data subject concerned.

1.3 Submitting a general inquiry to the Data Protection Officer.

Any personal data you enter into the Data Subject Contact Form in relation to contacting the Global Data Protection Officer with a general inquiry, will be used only for the purpose of responding to your inquiry. The legal basis for this is the legitimate interest in ensuring that the Global Data Protection Officer is accessible and able to communicate with data subjects who have enquiries.

2. Retention of personal data

2.1 Reporting a data incident or suspected personal data breach

Personal data submitted in the course of reporting a data incident or suspected personal data breach will be retained a) for however long is needed to investigate and assess the reported event or b) for as long as needed or permitted in light of the purpose(s) for which the data were obtained, whichever is sooner. We are required to document data incidents, and records will be kept in a confidential and secure location on the Ethicspoint server. These records will be kept for as long as required for the purposes of recording and documenting data incidents or personal data breaches. This may vary depending on local legal requirements. If no longer required, the records will be destroyed or anonymized.

2.2 Submitting a request to exercise your rights as a data subject.

Personal data submitted in relation to exercising your rights as a data subject will be retained for as long as necessary to assess and potentially fulfill your request. This includes the copy of identification you may have provided to confirm your identity. Any copy of identification provided will be retained for the minimum period necessary to ensure we have verified the identity of any person requesting a copy of their personal data. This shall be a period as minimal as possible, or as otherwise specified by local law or applicable statute, but no more than a maximum of 120 days. The method of deletion will be to instruct NAVEX Global to permanently delete this information from their server.

2.3 Submitting a general inquiry to the Global Data Protection Officer.

Personal data submitted in the course of submitting a general inquiry to the Global Data Protection Officer will be retained for up to a maximum of two years, unless a) local law or applicable statute otherwise mandates or b) the submission contains information which may be required for legal obligations. The method of deletion will be to instruct Navex Global to delete this information from the Ethicspoint system.

3. Cookies

The Data Subject Contact Form is hosted on the Ethicspoint system provided by NAVEX Global. For further information on cookies please consult the Privacy Statement issued by NAVEX Global located at the foot of the Data Subject Contact Form.

4. Your rights

If, and when we collect, hold and process your personal data, you will be afforded specific rights as a data subject under applicable data protection laws. These rights are not absolute and may be subject to a number of conditions and/or exemptions. Ferring will give effect to the following rights in accordance with the General Data Protection Regulation (GDPR).

- Right to access and rectification: *the right to request a copy of the information we hold about you, as well as the right to request the correction of the personal data we hold if it is inaccurate.*
- Right to erasure and restriction of processing: *the right to request the erasure of your personal data or for the restriction of processing your personal data. These rights are limited and will apply only in certain circumstances and where no exemptions apply.*
- Right to data portability: *the right to request a copy of the personal data we hold, as well as the right to request this data to be transferred to another controller. This right is subject to certain conditions and may not apply, for example, if not permitted for reasons of public interest, or is not technically feasible.*
- Right to object: *the right to object to the processing of your personal data. If the data is processed for reasons of public interest, scientific or statistical purposes, you may still object and it will be our responsibility to demonstrate the legitimacy of processing the data.* You also have the right to contact or lodge a complaint with your local data protection supervisory authority.

If you would like to submit a request in relation to a data subject right, please use the Data Subject Contact Form and select the appropriate option. This will ensure Ferring has the information required to assess your request, and if eligible, take the necessary steps to fulfill it.

5. How Ferring may transfer or share your personal data

The personal data submitted in the course of completing a Data Subject Contact Form may be made available to designated individuals, if necessary, to facilitate investigation or minimize risk related to a report of a data incident, or personal data breach, or in relation to a request from a data subject in relation to their rights. In this case the designated person will be given access to the specific case via access to Ethicspoint. The data will remain on the secure Ethicspoint server at all times. However, the allocated person may use the data if required in relation to their participation in the case.

In this case, the personal data may be transferred to another Ferring entity, in another country. If required, any such transfers will be safeguarded by internal international data transfer agreements, to ensure that your personal data is protected in accordance with the applicable data protection laws and that it is done so pursuant to appropriate safeguards necessary to ensure an adequate level of protection in accordance with this Privacy Notice.

We have entered into agreements with NAVEX Global to ensure that your data remains protected when it is handled by NAVEX Global and its affiliates. NAVEX Global has self-certified under the EU-U.S. Privacy Shield to ensure that adequate safeguards are adduced with respect to the protection of privacy and fundamental rights and freedoms of individuals located in the European Economic Area and Switzerland for the transfer of any personal data to NAVEX Global.

Ferring may, in certain circumstances, share your personal data with third parties other than NAVEX Global if necessary. Ferring will only disclose personal data about you to a third party in the following circumstances:

- Relevant consent has been provided by you

- where applicable, as a result of a request by you as a data subject
- where we are required to do so under applicable laws or as a result of a court order

Ferring will never sell information you provide through the Data Subject Contact Form to a third party.

6. Links to other websites

This website may provide links to associated or external websites, for example to the NAVEX Global website. Ferring is not responsible for the content, quality, data processing activities or data protection practices of any other website. If you visit another website, please consult the privacy notice and privacy settings of the respective website.

7. Security information

All personal data collected in the course of submitting a Data Subject Contact form is held on the Ethicspoint secure server hosted by NAVEX Global. Please consult the "Privacy Statement" at the foot of the Data Subject Contact Form for information about the technological and organisational security measures in place to protect this data.

8. Children

The Data Subject Form is specifically not intended or directed to individuals under the age of thirteen (13), and Ferring requests that these individuals not provide personal information or data through this website. If your child has submitted personal information or data, and you would like to request that such personal information or data be removed, please contact us via the [Data Subject Contact Form](#).

9. Modifications

Any changes to this Privacy Notice will be communicated at this location. We recommend you consult our Privacy Notice periodically to review any changes and to keep informed about our ongoing commitment to respecting the right to privacy and to providing the highest possible level of data protection.

10. Contact information

If you have any questions or comments regarding this Privacy Notice, please use the Data Subject Contact Form to contact the Global Data Protection Officer.

Last updated 12th July 2019